

SEP 10 2007

**CURRENT CORRESPONDENCE ADDRESS (Note: Use Block 1 for any change of address)**

55895                      7590                      06/13/2007

Barbara Senty	(Depositor's name)
<i>Barbara Senty</i>	(Signature)
September 10, 2007	(Date)

PAGE 4/5 \* RCVD AT 9/10/2007 2:11:21 PM [Eastern Daylight Time] \* SVR:USPTO-EFXXF-6/20 \* DNIS:2732885 \* CSID:+13106418798 \* DURATION (mm:ss):02:06 \* COMMERCE

**Gates & Cooper LLP**

Howard Hughes Center  
6701 Center Drive West, Suite 1050  
Los Angeles, California 90045

**FAX TRANSMISSION TO USPTO**

TO: Commissioner for Patents  
Attn: Examiner Yolanda I. Wilson  
Patent Examining Corps  
Facsimile Center  
Alexandria, VA 22313-1450

FROM: George H. Gates  
OUR REF.: G&C 30566.316-US-01  
TELEPHONE: (310) 642-4146

Total pages, including cover letter: 5

PTO FAX NUMBER: **571-273-2885**

If you do NOT receive all of the pages, please telephone us at (310) 641-8797, or fax us at (310) 641-8798.

Title of Document Transmitted:	TRANSMITTAL SHEETS AND ISSUE FEE TRANSMITTAL FORM PTOL-85 (W/1 COPY).
Applicant:	Ashok K. Gadangi et al.
Serial No.:	10/799,091
Filed:	March 12, 2004
Group Art Unit:	2113
Title:	MEASURING MEAN TIME BETWEEN SOFTWARE FAILURES USING CUSTOMER ERROR REPORTING
Our Ref. No.:	G&C 30566.316-US-01


Please charge all fees to Deposit Account No. 50-0494 of Gates & Cooper LLP.

By: 

Name: George H. Gates

Reg. No.: 33,500

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.

  
Signature

September 10, 2007

Date

GHG/bjs

G&C 30566.316-US-01



Notice of Allow. Date: June 13, 2007  
Confirmation No.: 7593  
Due Date: September 13, 2007

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ashok K. Gadangi et al. Examiner: Yolanda L. Wilson  
Serial No.: 10/799,091 Group Art Unit: 2113  
Filed: March 12, 2004 Docket: G&C 30566.316-US-01  
Title: MEASURING MEAN TIME BETWEEN SOFTWARE FAILURES USING CUSTOMER  
ERROR REPORTING

**CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8**

I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on September 10, 2007.

By:   
Name: George H. Gates

MAIL STOP ISSUE FEE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

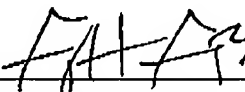
We are transmitting herewith the attached:

- ☒ Transmittal sheet, in duplicate, containing a Certificate of Mailing or Transmission under 37 CFR 1.8.
- ☒ Publication Fee due.
- ☒ Charge the Publication Fee in the amount of \$300.00 to the Deposit Account.
- ☒ PTOL-85B - Part B - Issue Fee Transmittal (in duplicate).
- ☒ Charge the Issue Fee in the amount of \$1,400.00 to the Deposit Account.
- ☒ Advance Copies of Patent (3 copies).
- ☒ Charge the Fee for the Advance Copies of the Patent in the amount of \$9.00 to the Deposit Account.

Please consider this a **PETITION FOR EXTENSION OF TIME** for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 50-0494 of Gates & Cooper LLP. A duplicate of this paper is enclosed.

Customer Number 55895  
**GATES & COOPER LLP**  
Howard Hughes Center  
6701 Center Drive West, Suite 1050  
Los Angeles, CA 90045  
(310) 641-8797

By:   
Name: George H. Gates  
Reg. No.: 33,500  
GHG/bjs

G&C 30566.316-US-01